LASAN DATA CENTER

INFORMATION, INSIGHTS, AND ANALYSIS FROM LA SANITATION

environment LASANITATION

CITY OF LOS ANGELES

February 22, 2019

This week, CSLA reporting includes data through February 16, 2019. In the past 7 days, LASAN CSLA teams have responded to 353 Illegal Dumping service requests and 658 Homeless Encampment cleanup service requests.

To date in February, LASAN CSLA teams responded to 700 Illegal Dumping service requests and 1,359 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 67,496 calls for service with an average wait time of 2 minutes and 32 seconds. There was a system error on Monday, February 5, 2019. This caused the stats to only be recorded for a few hours of the day.

CLEAN STREETS LA